

**POMP HOME-BASED (CLUSTER 1) SERVICES SURVEY  
CODEBOOK  
November 19, 2007**

**CODERS: ONLY ENTER DATA FOR QUESTIONNAIRES THAT HAVE THE OFFICE USE ONLY BOX FILLED IN. CHECK BELOW FOR REQUIRED FIELDS.**

**ENTER A VALUE FOR ALL QUESTIONS UNLESS “BLANK IS VALID” IS NOTED, OTHERWISE CODE -9 FOR MISSING OR INVALID VALUES. CHECK THE SURVEY MARGIN FOR REMARKS. IF REFUSED (RF) CODE -7. IF DON’T KNOW (DK), CODE -8.**

**IF MORE THAN ONE RESPONSE IS CIRCLED, CODE -9, INVALID.**

**FOR QUESTIONS THAT ARE “CHECK ALL THAT APPLY”, A CHECKED BOX = 1 (YES) AND AN UNCHECKED BOX = 2 (NO). IF ALL BOXES ARE UNCHECKED, CODE EACH CATEGORY AS -9.**

**OFFICE USE ONLY BOX**

**Variable Name**

**Variable Description and Codes**

ClientID	Unique caregiver identifier (REQUIRED)  XXXXXXXXXXXXXXXXX(Maximum of 50 Characters)
Agency	Name of agency that the client is enrolled with (REQUIRED)  XXXXXXXXXXXXXXXXX(Maximum of 255 Characters)
State	State that the agency is in (REQUIRED)  XX (State abbreviation)
Date	Date the interview was completed (REQUIRED)  MM/DD/YYYY
Interview	Administered by (REQUIRED)  1 = Phone 2 = Mail 3 = In Person -9 = Missing
Comments	XXXXXXXXXXXXXXXXX(Maximum 65,000 Characters) BLANK IS VALID

**QUESTIONNAIRE**

**Variable Name**

**Question And Codes**

Respondent

Respondent is (REQUIRED)

- 1 = Client
- 2 = Caregiver/proxy
- 91 = Other
- 9 = Missing

**CODERS: IF Respondent = 1 or -9 SKIP to I1.**

RespRel

Respondent's relationship to client

- 1 = Spouse
- 2 = Child
- 3 = Sibling
- 4 = Other relative
- 5 = Friend/Neighbor
- 9 = Other
- 9 = Missing

**CODERS: IF RespRel not equal 9 SKIP to I1.**

RespOS

Other specify relationship

XXXXXXXXXXXXX (Maximum 250 Characters)  
BLANK IS VALID

I1

I1. Our agency is interested in finding out about the quality and effectiveness of services you receive or recently received as part of the (\_\_\_\_\_) program. Our records indicate that you receive services (such as home delivered meals, homemaker, or assistance with bathing or dressing) in your home. Is this correct?

- 1 = Yes
- 2 = No
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

I2

I2. Is this a good time? (Only asked on phone version)

- 1 = Yes
- 2 = No
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

CLU1

1. Do the services you receive meet most of your needs?

- 1 = Yes
- 2 = No
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

CLU2

2. Do the services help you to stay in your home?

- 1 = Yes
- 2 = No
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

CLU3

3. Are the services effective in helping you in your everyday life?

- 1 = Yes
- 2 = No
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

CLU4

4. Would you recommend these services to a friend or family member who needs them?

- 1 = Yes
- 2 = No
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

CLU5

5. Overall, how would you rate the quality of the services you have received?

- 1 = Excellent
- 2 = Very good
- 3 = Good
- 4 = Fair
- 5 = Poor
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING OR INVALID

6. From your perspective, how could these services be improved? (Check all that apply.)

CLU60

60. I do not know how services could be improved?

- 1 = Yes, No suggestions
- 2 = No, I have suggestions
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

**CODERS: IF CLU60 = 1 GO TO DEMOGRAPHICS SECTION**

CLU6A

6A Fewer rules and regulations

- 1 = Yes (Check)
- 2 = No (No check)
- 7 = REFUSED
- 8 = DON'T KNOW/UNDECIDED
- 9 = MISSING OR INVALID

CLU6B	6B	Less paperwork
	1	= Yes
	2	= No
	-7	= REFUSED
	-8	= DON'T KNOW/UNDECIDED
	-9	= MISSING OR INVALID
CLU6C	6C	More helpful and useful information
	1	= Yes
	2	= No
	-7	= REFUSED
	-8	= DON'T KNOW/UNDECIDED
	-9	= MISSING OR INVALID
CLU6D	6D	Better trained and skilled workers
	1	= Yes
	2	= No
	-7	= REFUSED
	-8	= DON'T KNOW/UNDECIDED
	-9	= MISSING OR INVALID
CLU6E	6E	Workers with a more professional attitude
	1	= Yes
	2	= No
	-7	= REFUSED
	-8	= DON'T KNOW/UNDECIDED
	-9	= MISSING OR INVALID
CLU6F	6F	Workers come as scheduled
	1	= Yes
	2	= No
	-7	= REFUSED
	-8	= DON'T KNOW/UNDECIDED
	-9	= MISSING OR INVALID
CLU6G	6G	Workers arrive on time and stay the full amount of time
	1	= Yes
	2	= No
	-7	= REFUSED
	-8	= DON'T KNOW/UNDECIDED
	-9	= MISSING OR INVALID
CLU6H	6H	Workers more respectful
	1	= Yes
	2	= No
	-7	= REFUSED
	-8	= DON'T KNOW/UNDECIDED
	-9	= MISSING OR INVALID

CLU6I                    6I        Workers more personable and friendly

- 1        = Yes
- 2        = No
- 7       = REFUSED
- 8       = DON'T KNOW/UNDECIDED
- 9       = MISSING OR INVALID

CLU6J                    6J        Services provided when needed

- 1        = Yes
- 2        = No
- 7       = REFUSED
- 8       = DON'T KNOW/UNDECIDED
- 9       = MISSING OR INVALID

CLU6K                    6K        Same worker each time

- 1        = Yes
- 2        = No
- 7       = REFUSED
- 8       = DON'T KNOW/UNDECIDED
- 9       = MISSING OR INVALID

CLU6L                    6L        I could choose the worker

- 1        = Yes
- 2        = No
- 7       = REFUSED
- 8       = DON'T KNOW/UNDECIDED
- 9       = MISSING OR INVALID

CLU6M                    6M        More of current service

- 1        = Yes
- 2        = No
- 7       = REFUSED
- 8       = DON'T KNOW/UNDECIDED
- 9       = MISSING OR INVALID

CLU6N                    6N        Other:

- 1        = Yes
- 2        = No
- 7       = REFUSED
- 8       = DON'T KNOW/UNDECIDED
- 9       = MISSING OR INVALID

**CODERS: IF CLU6N = 1 THEN GOTO CLU6OS, ELSE GOTO DEMOGRAPHICS**

CLU6OS                    XXXXXXXXXXXXX (Maximum 255 Characters)  
BLANK IS VALID

**DEMOGRAPHIC CHARACTERISTIC SECTION**

**Variable Name      Variable Description and Codes**

D1                      D1. [RECORD SEX OF RESPONDENT, IF NOT OBVIOUS, ASK:] What is your gender?

- 1    =Male
- 2    =Female
- 7   =REFUSED
- 8   =DON'T KNOW
- 9   =MISSING OR INVALID

D2                      D2. In what year were you born?

- 1850-2000 =Year
- 7        =REFUSED
- 8        =DON'T KNOW
- 9        =MISSING OR INVALID

D3                      D3. What is your highest education level?

- 1    = Less than high school Diploma
- 2    = High school Diploma
- 3    = Some college, including Associate degree
- 4    = Bachelor's Degree
- 5    = Some post-graduate work or advanced degree
- 7   =REFUSED
- 8   =DON'T KNOW
- 9   =MISSING OR INVALID

D4                      D4. Are you Spanish, Hispanic, or Latino?

- 1    =Yes
- 2    =No
- 7   =REFUSED
- 8   =DON'T KNOW
- 9   =MISSING OR INVALID

**CODERS: FOR D5, IF ONE OR MORE BOXES ARE CHECKED FOR D5A-D5F, THEN CODE A BLANK BOX AS 2.**

**IF ALL BOXES ARE BLANK, CODE EACH CATEGORY AS -9.**

D5A                    D5A. What is your race? American Indian or Alaska Native

- 1    =Yes
- 2    =No
- 7   =REFUSED
- 8   =DON'T KNOW
- 9   =MISSING OR INVALID

D5B D5B. What is your race? Asian?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D5C D5C. What is your race? Black or African American?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D5D D5D. What is your race?? White or Caucasian?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D5E D5E. What is your race? Native Hawaiian or Other Pacific Islander?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D5F D5F. What is your race? Other?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D6 D6. What is your marital status?

- 1 = Now married
- 2 = Widowed
- 3 = Divorced
- 4 = Separated
- 5 = Never married
- 7 = REFUSED
- 8 = DON'T KNOW
- 9 = MISSING

D7 D7. Where is your home located?

- 1 =In a City
- 2 =In a Suburban Area, or
- 3 =In a Rural Area.
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING

D8. We'd like to ask about who lives in your household

D8A a. Live alone?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D8B b. Live with your spouse?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D8C c. Live with your children?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D8D d. Live with other relatives?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D8E e. Live with domestic partner?

- 1 =Yes
- 2 =No
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

D8F f. Live with non-relatives other than domestic partner?

- 1 =Yes
- 2 =No
- 7 =REFUSED

- 8 =DON'T KNOW
- 9 =MISSING OR INVALID

**CODERS: IF D8A = 1 THEN D8B-D8F SHOULD BE NO(2).**

D9 D9. How many people live in your household, including yourself?

- 1-95 =Persons
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING

**CODERS: IF D8A = 1 THEN D9 SHOULD BE 1, ELSE D9 > 1.**

D10 D10. Which category best describes your total gross household annual income for the last 12 months?

- 1 =\$5,000 or less
- 2 =\$5,001 or \$10,000
- 3 =\$10,001 or \$20,000
- 4 =\$20,001 to \$30,000
- 5 =\$30,001 to \$40,000
- 6 =\$40,001 to \$50,000
- 7 =\$50,001 to \$75,000
- 8 = Over \$75,000
- 7 =REFUSED
- 8 =DON'T KNOW
- 9 =MISSING OR INVALID